



NANHALL

Professional School of Grooming



[www. Nanhall.com](http://www.Nanhall.com)

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Our History

Over forty years ago, Fran and Hall Keyes moved from the Philadelphia area to Greensboro, NC. They arrived with a handful of championship titles and the desire to care for and train dogs full time.

Thus~ developed **Nanhall Pet Resort and Training Center**.



As a child, **T. Hall Keyes III** was enamored with the world of dogs. He was so lucky, because the greats of the dog world lived near his home. What a fantastic opportunity to have his natural talents nurtured by them. After 5 years in the Army Air Force and attending Columbia University his experiences led him to the German Shepherd Dog, Breeding, Training and Achieving unmatched show records. In 1966, he left his position as vice president of City Stores, to follow his dream full time;

"**To Go to the Dogs**", to use his words.

Thus developed: "The KEYES to DOGDOM".

In 1968, they opened Nanhall Pet Resort and Training Center. **The American Kennel Club** approved their facility and experience; both were licensed as **AKC Professional Handlers** as well as members of the Professional Handlers Assoc.

At this location under the **Nanhall, Reg.** Prefix, over 130 Champions were bred. Campaigning hundreds of dogs for clients, they trained dogs, groomed, provided boarding and daycare.

Hall was very innovative in working with dogs, subsequently developed the unique and much copied "**SOFT TOUCH**" training method. The dynamic concept of understanding and communicating in a language the dog could comprehend was very new in those days. Instead of force training, as was prevalent at the time, dogs were taught to be confident partners.

Their hard work and dedication has earned respect from their peers and proven to be the road to success. That success is measured solely by their accomplishments. Few can match their range and depth of knowledge as well as their practical experience in the dog field.

Nanhall, and Nanhall's dogs, have appeared in periodicals, books, on television, as dog models in the furniture industry and as speakers of a variety of subjects up to and including **Dealing with Aggressive Dogs, Obedience and Grooming**.



In **1984** **The Nanhall Pet Spa and Grooming School** opened at **123 Manley Ave, Greensboro, NC**. Their daughter, Hayley Keyes runs this facility based on her love of animals! This facility offers Personalized Boarding, Doggie Daycare, Grooming, Personalized Obedience Training and a Winning All Breed Dog and Cat Grooming School.

Young aspirants from all over the US and Japan have traveled to **The Award Winning Grooming School** where they learn to groom all breeds of dogs and cats with the latest techniques.

Dear Prospective Student~

I would like to welcome you into the world of dog grooming. This is a profession that not only gives you personal satisfaction, but gives you the opportunity to be on your own. Groomers are needed all over the world. There are many rewarding fields to enter. If you love animals, make a career of working with them. Each day is new and exciting.

Through Nanhall's Professional Grooming Courses you are taught The Art of Grooming not just the mechanics. You learn to enhance the beauty and balance of your dog with proper grooming skills. You learn to be a career professional with integrity and security. With our Highly Knowledgeable Staff you will learn what it takes to be in a field that you have always dreamed about.



We are a private school accepting only 4 to 6 students per session; this enables us to give the personal, hands on attention we feel each student deserves. We are committed to give quality instruction that will enable each of our students to accomplish their goals and become Knowledgeable Professionals. We are approved for teaching by the State of North Carolina Dept. of Human Resources and the Division of Vocational Rehabilitation.



We think that the key to our success and the success of our graduates is undeniably related to our main concept, which is to provide you with all the knowledge that it takes for quality grooming and to open a profitable business that will give you a lifetime of happiness. Practical knowledge that has taken us years to acquire will allow you to handle the perils of a competitive business world with relative ease. This is only the beginning and the sky is the limit. It depends on you.



Enclosed you will find information about our school as well as an application form. Since enrollment is limited, we suggest that you mail it with the deposit to hold your place in a class of your choice.



Many Nanhall graduates are now successful entrepreneurs. Why wait? Join us to achieve knowledge, confidence and success. Learn the Art of Grooming while scissoring your way to success.

We offer you the knowledge that empowers you to open a successful business. Do not sell yourself short. Some day you might want to open two or three grooming shops or a franchise. You will have the knowledge that it takes to carry you through the fears of a competitive business world. We fully believe that our school is the most comprehensive. The training that you will receive is incomparable to any other dog grooming school.

We welcome you to come visit our facility and visit our web site at:
<http://www.nanhall.com>

Sincerely-
Hayley Keyes

The Facilities

Nanhall Pet Spa and Grooming School is located in Greensboro, NC, only a few hours away from the Blue Ridge Mountains and the Beautiful Oceans. Great weather, beautiful parks and recreational areas, historic buildings, national landmarks, a superb educational community, a multitude of businesses, superlative cultural offerings, and award-winning choices for fine dining and nighttime entertainment make Greensboro the place to be in North Carolina. Add to that our diverse and friendly population and you'll see why people seek Greensboro as a place to visit often, as well as one to call home.



The school is spacious, clean and fully air-conditioned. The facility consists of approximately 2,500 square feet, including a lobby and retail area, which supports receiving and admissions.

The spacious grooming area is a 315 square feet and will accommodate 4 to 6 students. There are several Hair-Vac Systems, Fluff-Dryers and Hydraulic Tables for the students. Each station has Hi-Power Dryers, cabinet, drawers and mirrors, so you can see your work and all of the modern grooming equipment. This is where our students actually work on pets under close supervision of our certified instructors.



Surge Bathing Systems and Bathing Beauty systems are equipped in the tubs.

For the comfort of each pet, we have Snyder cages with Sahara Air Dryers for the drying.

With two building dedicated for pets, we offer specialized boarding, grooming, daycare, and show dogs you are able to see world of dogs at all angles.

Our second building is designed to bring the outside in to pets. The Canine Garden is a unique area for pets to stay. Large indoors pens for our daycare and training dogs to stay. The pens overlook a small pond and waterfall. On each side on the building there are runs and play areas for pets.

The classroom is equipped with tables and chairs for studying, audio visual aids, whiteboards, television and VCR and much more. This is where students will be taught all class work. The library is equipped with a wide variety of up-to-date books and videos related to the pet industry. The lunchroom is equipped with tables and chairs, refrigerator and microwave. The school is also minutes away from numerous fast food restaurants. One room accommodates the Classroom, Library and Lunchroom.

A separate bathing area consisting of three bath tubs This room is equipped two stand tubs and a walk in tub for large dogs. Hydro-



Your Directors

Hayley Keyes, ICMG , NCMG



Hayley Keyes, ICMG currently owns and operates Nanhall Pet Spa/ School of Grooming in Greensboro, NC, is the former President of International Professional Groomers, Inc, a certifier for International Professional Groomers, a Certified Master Groomer, a Canine Good Citizens Evaluator, a member of the NGDAA and PCGAA. She has been involved with dogs since childhood when she started with training obedience, behavior training and service dog training, winning the Gaines Award and the Delta Society Award in 1988. Emulating the unique “Soft Touch” training techniques developed by her father, T. Hall Keyes III, she is called the “grooming whisperer” by many. She has shared with her students the ability to communicate and handle problem dogs. Her ability to work with people has guided her students to win in grooming competitions and certifications. As a professional handler she has shown dogs in conformation and obedience, gathering Multi-Group wins and obedience titles. She breeds and shows Lakeland Terriers and owns Ch. Hikel Terrydale Memoirs of a Geisha, #8 Top Lakeland Terrier of 2008

All Breed, Am, Sweden, Finnish Ch. Nanhall's Chiyo Hikel Terrydale 'Chiyo' Best in Show Winner and Ch. Nanhall's Casanova Da Maya the 2011 Top Sire in All Varieties of Poodles.

Fran Keyes, ICMG, NCMG

Frances Keyes is an A.K.C. Licensed Professional All Breed Handler and a former member of the Professional Handlers Association.

Frances Keyes is a past directors for SCA and is an SCA Approved Breed Mentor

She was given the Certificate of Honor from the Schipperke Club of America for having:

~ #1 and #2 Conformation Schipperkes in the US for 1989, both with ROM Titles.

~ #1 Top Schipperke for 1990. Youngest Schipperke to go Best In Show at 11 months

With her breeding and love of the schipperkes, she has achieved the Awards: Register of Merit - Register of Merit Excellent and Hall of Fame.



In 1999 Frances Keyes was The Westminster Schipperke Best of Breed Winner with Ch Nanhall's Road Runner. At the International Show in Mexico, Frances won Best Junior Dog in Hound and Best Non-Sporting Groups as well as Best in Show with an Akita.

The name Nanhall is legendary at the ringside. As professional handlers Frances, Hall and Hayley, have campaigned all over the country garnering many top dog awards and Best In Shows. They are well known breeders and handlers of German Shepherds, Schipperkes, Lakelands, Akitas, German Shorthair Pointers, Bouvier Des Flanders, Dachshunds, Golden Retrievers, and others.

She is a recognized speaker, lecturing on aggressive dogs, Obedience, Winning in the Show Ring, and Successful Show Kennels. She a mentor in Schipperke Breed for AKC judges to learn from.

Programs Offered

- The Pet Stylist
- Fast & Neat
- Improving Your Skill & Techniques
- Pet Hygiene



Many of our graduates now own and operate their own professional grooming salons. Some of these groomers have gone "mobile" happily taking their work to the client's home. The choices are unlimited!

Ours is a stimulating learning environment - but we pride ourselves in helping our students become:

Secure Confident
Successful



The Pet Stylist

This is a comprehensive course designed for the person who desires to become a dog groomer. This program is designed for those students with no prior experience or training, intending to pursue a career as a professional pet groomer on an intermediate level, with future plans of working independently.

In addition to intermediate dog grooming skills, students will learn the art of some show grooming. The student will learn all intermediate pet-grooming skills. This program enables the student to professionally groom a variety of dogs and some cats.



This course consists of 12 weeks, 480 hours, Monday – Friday, from 9:00 am- 5:00 pm. You will be here 8 hours per day. There is a 30-minute lunch break. You must complete 448 minimum hours and have a grade point average of 80 to receive a Certificate of Completion. Practical Work consists of 420 hours and Lecture Work consists of 60 hours.

Curriculum Covered

Dedicated Instructors with Close Supervision	Hands-on Grooming Experience	Clipper-Vac Clipping
Introduction to Grooming	Hair Structure and Skin	Custom & Various Pet Clips
Introduction to Proper Equipment	Canine Anatomy and Symmetry	Cat Grooming
Equipment Maintenance	AKC Standards Breeds & Histories	Hand Stripping
Eye and Ear Care	Intensive Theory on all Breeds	Leading Edge Equipment
Proper Toenail Clipping & Grinding	Scissoring and Thinning Systematically	Shop Management and Operations
Teeth Cleaning and Care	Scissor Techniques	Groomer/Veterinary Relationships
Bathing and Drying Techniques	Proper Hand Exercise to Minimize Injury	Proper Client/Groomer Relationships
Knowing and Applying Shampoos and Cream Rinses	Speed Grooming Techniques	Coping With Stress
Applying Hot Oils	Snap-On Comb Techniques	Telephone Techniques
Brushing and Combing Techniques	Breed/Skin Problems	Animal Care and Groomer Safety
Grooming Responsibility	Parasite Problems	Restraint Techniques
Blow Drying Techniques	Emergency First Aid	Prioritizing Time and Speed Techniques
Proper Cage Drying	CPR	Business Strategies
Professionalism	Dog Show Trips	On-Line Consultation

The Fast & Neat Dog Grooming Course



This a 6 week course that is designed for the person that wants to become a Dog Groomer. You are hands on from day one.

This program is designed for those students with no prior experience or training, thinking to pursue a career as a basic pet groomer.

This 6 week course provides you with the education and practical skills to step out into the field of pet grooming. You will learn aspects of bathing and brushing and how to clipper the standard cuts on most AKC breeds.

Week One: Introduction to Bathing

You will receive on-site training and guidelines on the aspects of proper bathing, de-matting, nail clipping, ear care, teeth care, blow drying. You will learn; Anatomy, Safety and handling, Parasites,

Week Two: Introduction Clipper Work

A detailed guideline to clipper work, understanding blade lengths are included. The student is introduced to proper clipper and tool maintenance. Students start to perform clipper work on the body only and will focus on learning clipping techniques, choosing the right blade for your groom, discussing clipping requirements.

Week Three:

Introduction to Reverse clipping techniques and handling of dogs body.

Week Four:

Detailed Introduction to clipping heads and legs. Student is only clipping half the head after instructor has done the other side. Introduction to scissor exercises.

Week Five: Introduction to Scissors

You will learn how to trim the feet, legs and head. Multiple exhibits on body styles, for example, Teddy Bear trims, Terrier Trims

Week Six

PRACTICE & PRACTICE all of the above. The key is repetition you will be practicing all you know with tutors on hand all the time.

Improving Your Skill & Technique



This course is for those who have had training or some experience and have decided they like this profession and wish to improve. Or perhaps you took a correspondence course and want to further your education. This course allows you to complete that training, ask any questions and pick up several tricks of the trade. We will critique what you know assessing your strengths and weaknesses.

For Groomers looking to improve their skills and speed, you have the opportunity to refine scissoring, increase speed and learn more advanced grooming skills. Hours will be spent on individualized hands-on training. The object of this program is to enable the student to work as a professional groomer, salon manager and owner.

This Course can be started anytime. Your individual needs will be discussed and assessed by a meeting with the instructor. You will also be

asked to groom a dog to meet the criteria for this class.
4 weeks- 120 hours

Pet Hygiene Course

The object of this program is to enable the student to perform all the necessary skills and techniques of the bather/brusher phase of dog grooming to produce a professionally groomed pet. Emphasis is placed on individualized hands-on training in a salon setting. Upon completion of this program, the student will receive a diploma and be qualified to be employed as a Bather/Brusher for any professional grooming establishment.

This Class may be taken part time
Monday- Friday,
80 hours - 2 to 4 weeks

Students may elect to buy their own
equipment for this class.





Grooming Competition Preparation



Grading System

To receive a diploma you must have an 80 grade point average by the end of the class. You must study and follow reading assignments. You will have weekly quizzes, a mid-term and a final exam. You will be graded on the dogs you groom. You will also be graded on the following:

	<i>Graded On</i>	<i>Grades</i>
Bathing	Homework/Notebook Assignments	A 100-94
Drying & Brushing Technique	Unsupervised Work Sessions	B 93-87
Ear and Nail Work	Teamwork	C 86-80
De-Matting	Sanitation	
Clipper Work	Cleanness of Work Station	
Handling Dog Situations	AKC Groups	
Grooming Sessions	Final Tests on Dogs	



Certificate of Completion:

Upon successful completion of the program, students will be awarded a Certificate of Completion.

Rules for School

- You must have a sincere love of animals.
- Students must be at least 17 years of age, be physically fit and in good health.
- Pet Grooming can be a physically demanding job. You will be required to lift some pets.
- A high school diploma not is required.
- A current tetanus vaccination is required.
- A \$600 deposit must accompany Application.
- Cancellations must be done 30 days before school starts or you will be charged a \$450.00 fee. No refunds after classes have begun.



Attendance Policy:

- Each student must attend 95% of the course.
- A student may make up lost time and work with the Director's permission, pending availability of space.
- All students are required to be punctual.
- Excessive tardiness will affect grade and/or be cause for dismissal. Student leaves are permitted when necessary, if advance notice is provided.
- If you are going to be late, you must notify the school by phone.
- If you are going to be absent, notification must be in by phone as soon as possible.
- This school requires that you show responsibility by being present, on time and professional. (See conditions of dismissal.)

Lunch Facility:

- Nanhall offers an eating room with refrigerator, microwave and toaster oven for student use. There are also several restaurants nearby, including some that deliver.
- Lunch Time is 30 minutes.

Dress Code:

- Personal appearance should project a professional image at all times.
- Students are expected to maintain and abide by all the rules and regulations of the school conducting themselves in a manner that is not disruptive to school or business.
- Rubber-soled, comfortable shoes are recommended.
- No open toe shoes are allowed.

Re-entry/Re-admission Policy

- A student will be allowed to re-enter or be re-admitted to the school if they left in good standing. This means if the student was not dismissed or expelled (please refer to Dismissal Policy).
- Some of the reasons a student may leave school and return in good standing are as follows: illness, illness or death of an immediate family member, work related issues.
- This must be within 3 months of date of leaving.

Conduct:

- Telephones are for school use only. However, in emergencies, the calling party may leave a message.
- No personal phone calls or cell phones.
- Children will not be allowed in the work area.
- Your work area will be cleaned daily. To include: the cleaning of your table, blades, floor, etc. In general, your work area should be left in a condition that would start you in a clean environment every morning.
- Products and equipment in the school may not be loaned or borrowed.
- You have your equipment and are responsible for it. (The school holds no responsibility for fire, theft or vandalism.)
- Everyone will be expected to work in accordance with school agreements. Any deviations from normal class schedule will need approval by the instructor.

Job Placement:

Our school will help assist our students in job position, but we cannot guarantee placement. We will however help in communicating with employers. We do keep a list of prospective employers.

Conditions for Dismissal

1. Absences in excess of 4 days will be cause for dismissal. It is mandatory to be here daily unless an excuse is brought on return. The required number of hours for the course must be completed. Excesses Tardiness over 4 days.
2. Two full days of being absent without contacting the school.
3. Hatefulness, poor attitude, or roughness of any kind toward the dogs or other students.
4. Insubordination to instructors or owner.
5. If the instructor sees the efforts of the student are not up to full potential.
6. Grade level must be at or above the average of 80. (Extra classes will be pro-rated.)
7. Malicious behavior and/or gossip.
8. Drug use or alcohol intoxication.
9. Disregard for the school and its policies.
10. Unauthorized removal school property.

Make That Decision Now